ACCESS CONTROL—NEW ISN ENTRY SYSTEM

STEP-BY-STEP LOGIN PROCESS

COMMUNITY NOTICE

JANUARY 3, 2023

As indicated in the Community Notice to Owners, you are now invited to login to ISN.   The following is a step by step process for you to activate your account:

1. If your smart phone is an iphone, go to the following Appstore link: https://apps.apple.com/us/app/isn-resident/id1326845777
2. If your smart phone is an android, go to the following Appstore link: https://play.google.com/store.apps/details?id=com.isnresident
3. Go to ISN resident
4. Enter "Open"
5. Enter GET and tap "Install"
6. Open the App
7. Choose Community---Scroll to Gateway Greens
8. From your desktop or personal computer, go to the following link: https://gatewaygreens.isnsecurity.services.
9. Enter your USERNAME----It is your telephone number of record   (preferably use a cell phone number.
10. Enter your PASSWORD----It is your street number.   (For condos it is your bldg.. number only, no unit number.
11. If desired, change your PASSWORD AND check the box "REMEMBER"
12. Tap "GUESTS" and verify your entries, make changes as necessary. Your data has been pre-entered based on your dwellingLIVE account info.
13. Tap "VENDORS" and verify your entries, make changes as necessary.   Again, your data has been pre-entered based on your dwellingLIVE account info.
14. Tap "VEHICLES" and verify your entries, note any necessary changes, but DO NOT make any changes at this time.   Our Access Control Team will make those changes when you get your new ISN transponders. (This option works on your Home computer only)
15. For more information on our new ISN Entry System, go to: https://isnsecurity.com/tutorials/ and visit:
    a. ISN Resident App Manual 2022.pdf
    b. Database Manager Manual.pdf
    c. Resident Website Manual 2022.pdf
    d. Video Tutorial---https://isnsecurity.com/tutorials/

16. To use the 6-digit code entry method, upon arriving at the kiosk simply enter the 6-digit code and touch nothing else on the keyboard. The gate will then open.
17. Please advise your Family members and Guests/Visitors that with this new ISN Entry System, it will be necessary to SCAN all Driver's Licenses again so as to have this information in the new system. This process might take a minute longer the next time they enter either manned gate.